

OAKVILLE SOCCER CLUB PRIVACY STATEMENT



The Oakville Soccer Club has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices.

The Oakville Soccer Club ("OSC") is committed to maintaining the accuracy, confidentiality, and security of your personally identifiable information ("Personal Information"). The principles have been built upon the values set by the Canadian Standards Association's Model Code for the Protection of Personal Information and Canada's Personal Information Protection and Electronic Documents Act ("PIPEDA"). It should be noted that although the Oakville Soccer Club and not-for-profit organizations are not required to follow PIPEDA, the Club believes that following the guidelines to be a prudent measure in ensuring the privacy of our members.

Oakville Soccer Club is required to comply with the Protection of Personal Information and Electronic Documents Act (PIPEDA) which governs the use, collection, disclosure, storage and disposal of personal information, and we have implemented a corporate Privacy Policy in order to do so. Our Privacy Policy addresses the collection, use and disclosure of your personal information. Personal information is information about an identifiable individual and does not include information about corporations, partnerships or other non-individuals. The personal information we may ask you for, and the personal information that we currently have, would depend upon the nature of the services we provide to you.

Types of Information We Collect

Personal Information

The Oakville Soccer Club may collect the following types of Personal Information from you:

- Personal Information including, but not limited to: contact information (name, address, telephone numbers, e-mail)
- Financial information including credit card information and information related to business activity

Information Collection and Use

When you make a decision to register a player, to purchase Club Wear, to register for a camp, to register for a tournament or any other club event, The Oakville Soccer Club will use your information to process your order. We will also send you emails to confirm your order, and we may need to contact you via phone, postal mail or email if we have other questions regarding your application. In addition, you will be automatically signed up to receive email updates about Club events.

Links

This website may contain links to other sites. Oakville Soccer Club does not screen our partner links, however, please be aware that Oakville Soccer Club is not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects identifiable information. This privacy statement applies solely to information collected by this website.

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Newsletter

Registration information is used to allow the Oakville Soccer Club to communicate better with our members. The information collected during registration enables us to give email subscribers current information updates regarding Oakville Soccer Club activities.

Consent

Your provision of Personal Information to us means that:

- (a) you agree and consent that we may collect, use and disclose your Personal Information for the purposes described in this policy;
- (b) you or your representatives are authorized to provide us with your Personal Information. Should you choose not to provide us with required Personal Information, we may not be able to provide certain services; and
- (c) you acknowledge and consent that the Oakville Soccer Club may retain service providers to perform certain services and that in the event that a service provider is located in the United States or another jurisdiction, personal information may be processed and stored in that jurisdiction, and that foreign courts or law enforcement or regulatory agencies may be able to obtain disclosure of personal information through the laws of those jurisdictions.

You have the right to withdraw your consent for the Oakville Soccer Club to process your Personal Information; however, this may limit our ability to provide certain services. The Oakville Soccer Club will collect explicit consent from you prior to using or disclosing your Personal Information for new purposes.

How We Safeguard Your Information

We use industry standard technologies and maintain current security standards in an effort to ensure that your Personal Information is protected against unauthorized access, disclosure, inappropriate alteration or misuse

Accessing and Amending Your Information

You have the right to be informed of the existence, use and disclosure of your Personal Information and to challenge the accuracy and completeness of the information and have it amended as appropriate.

Accessing Your Information

To obtain access to your records or to request a correction to a record you must make a written request. Please describe the records you are requesting, being as specific as possible so that we can ensure our response meets your needs. We will respond to your request within 30 days or we will notify you the need for additional information or the reasons your access is denied.

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Confidentiality

Oakville Soccer Club may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. Your personal information (e-mail, name, address, telephone number) is not transferred to the third party. Oakville Soccer Club will not use personally identifiable information of children. Your information will never be sold, rented, loaned or made available in any manner to any third party.

If you provide us with your postal address, you may receive periodic brochures from us with information on upcoming events. If you provide us with your telephone number and/or facsimile (FAX) number, you may receive telephone or FAX contact from us with the information regarding upcoming events.

We will not share any information you give us with anyone outside of the Club except when required by our District Association, the Ontario Soccer Association or where required by law or court order. It should also be noted that all employees of the Oakville Soccer Club sign a confidentiality agreement yearly where they agree to uphold confidentiality relating to all OSC business operations and personal information.

Changing, Updating, or Amending Your Information

To help us keep your Personal Information up-to-date, we encourage you to change, update, or amend inaccuracies and make corrections as often as necessary.

To make a change or update to your Personal Information, you may do one of the following:

1. Submit a request in writing
2. Call the Oakville Soccer Club at 905-849-4436 where our staff will be available to receive your request for a change in your personal contact information; or
3. Send a facsimile to us 905-849-3677 to request a change in your personal contact information.

In addition, we may also collect, use and disclose personal information when required or permitted by law.

If you have any questions or concerns about the Privacy Policy or the information in this statement, please contact:

Paula Lachance, Director of Finance and Human Resources
Oakville Soccer Club Inc.
1520 Pine Glen Road
Oakville, ON L6M 4P4
plachance@oakvillesoccer.ca

If you would like more information on PIPEDA, please refer to the website of the Office of the Privacy Commissioner of Canada at www.privcom.gc.ca.