Staying in touch is more important than ever during these unprecedented times. OSC encourages teams and players to stay active and connected with each other using safe social media and online practices.

To guide members through these interactions, OSC has created a Virtual Code of Conduct, which is detailed below. All members, including, but not limited to staff, coaches, volunteers, match officials, players and parents are expected to abide by this code at all times. Although off-site and online, you are still a member and representative of the Oakville Soccer Club through your interactions, meetings and practices.

**Staff/Staff Coach/Volunteer Coach/Team Official should:**

- Continue to abide by OSC’s existing [Codes of Conduct, policies and procedures](#)
- Refrain from using statements regarding the Club and its affiliates that could be seen as negative or demeaning
- Wear OSC branded clothing when communicating with the membership and external stakeholders
- Show the utmost respect for one another (staff, coaches, teammates, parents, players, etc.)
- Refrain from using profanity, inappropriate language/sayings, or engaging in conversation that would make fellow members uncomfortable
- Refrain from engaging in any activity/interaction that could be deemed bullying or inappropriate
- Report any witnessed activity/interaction that could be deemed bullying or otherwise inappropriate to your respective staff member/coach
- Refrain from participating in Club events/activities while under the influence of alcohol and/or drugs
- Continue to abide by [OSC’s Rule of Two policy](#) for all online and virtual interactions including but not limited to phone and online message and chat groups/applications, events, meetings and conversations with players/OSC membership
- Turn off electronic devices besides those used to connect to the call while meeting with members or external stakeholders
- Make all team/player interaction voluntary (consider members and teammates who do not have access to a computer/internet or are uncomfortable using the platform)
- Ensure players know that they should only participate if they can do so safely in their space
- Obtain consent from parents of all players/participants before sharing or posting items including players online
- Ensure all social media accounts for teams are set to private
- Do not use player’s last names or any other personal information in posts
- Encourage players to log on to social/virtual calls with their first name only
- Do not post team/player related content to your personal accounts
- Prepare properly and ensure to remain punctual for all scheduled meetings/events

Updated April 2020
Players/Participants should:

- Continue to abide by OSC’s existing Codes of Conduct, policies and procedures
- Refrain from using statements regarding the Club that could be seen as negative or demeaning
- Show the utmost respect for one another (coaches, teammates, parents, players, etc.)
- Refrain from using profanity, inappropriate language/sayings, or engaging in conversation that would make fellow members uncomfortable
- Obtain permission from a parent/guardian before engaging in virtual meetings
- Obtain permission from a parent/guardian before creating an account on social media
- OSC recommends that all players set their social media accounts to ‘private’ and interact only with individuals who are know to the parent/player
- Continue to abide by OSC’s Rule of Two policy for all online and virtual interactions including but not limited to phone and online message and chat groups/applications, events, meetings and conversations with players/OSC membership
- Refrain from engaging in any activity/interaction that could be deemed bullying or inappropriate
- Report any witnessed activity/interaction that could be deemed bullying or inappropriate to your respective staff member/coach
- Refrain from participating in Club events/activities while under the influence of alcohol and/or drugs
- Before participating in video conferencing/video meetings, ensure your workspace and background are clear of distractions
- Players/participants should be aware that participation in any activities is voluntary, not mandatory
- Players should only participate in an activity if they can do so safely in the space available to them
- Use only your first name on web-based meetings/online handles/username
- Prepare properly and ensure to remain punctual for all scheduled meetings/events
- Wear appropriate clothing (school guidelines) or OSC branded clothing during Club related activities

Parents/Guardians should:

- Continue to abide by OSC’s existing Codes of Conduct, policies and procedures
- Refrain from using statements regarding the Club that could be seen as negative or demeaning
- Show the utmost respect for one another (coaches, teammates, parents, players, etc.)
- Refrain from using profanity, inappropriate language/sayings, or engaging in conversation that would make fellow members uncomfortable
- Continue to abide by OSC’s Rule of Two policy for all online and virtual interactions including but not limited to phone and online message and chat groups/applications, events, meetings and conversations with players/OSC membership
- Refrain from engaging in any activity/interaction that could be deemed bullying
- Report any witnessed activity/interaction that could be deemed bullying or inappropriate to your respective staff member/coach
- Refrain from participating in Club events/activities while under the influence of alcohol and/or drugs
- Monitor the online activities of your player, even during Club related event

Updated April 2020
• Monitor social media account(s) of your player
• Create private accounts/select private options when possible while managing your player(s) online activities/social media accounts
• Only use player(s) first name where possible as a display feature (ex. Zoom, online handles/ usernames)
• Discuss your comfort with video/picture permissions with your player and their team representatives (ex. are you comfortable having their challenge video posted on a private team Instagram account?)
• Ensure players are participating in a voluntary manner and are only doing so if they can participate safely in the space available to them

Discipline

If found to be in violation of the above Virtual Code of Conduct, or any of OSCs Codes of Conduct or policies, OSC reserves the right to suspend the member from further online team/member interaction. If the violation is deemed egregious by OSC staff, further discipline could be administered, including, but not limited to extended suspension and expulsion.