



OAKVILLE SOCCER CLUB

General Code of Conduct

The Oakville Soccer Club (OSC) is committed to maintaining a safe, respectful, and positive environment for everyone involved in our programs and activities. This Code of Conduct applies to all individuals at all OSC facilities, programs, events, and activities, including the Pine Glen Soccer Centre, outdoor fields, partner facilities, and all home and away locations.

This includes players, parents and guardians, spectators, coaches, team officials, match officials, volunteers, and staff.

1. Respectful Behaviour

Everyone is expected to:

- Treat others with respect, dignity, and fairness
- Use appropriate language, tone, and conduct
- Follow the direction of OSC staff and match officials
- Demonstrate good sportsmanship
- Respect physical spaces, equipment, and facilities

2. Zero Tolerance for Violence or Abuse

OSC follows a Zero Tolerance approach to violence, threats, harassment, discrimination, and abusive behaviour. Zero Tolerance means that OSC does not ignore behaviour that compromises safety or wellbeing. All concerns will be taken seriously and addressed under the appropriate process. Zero Tolerance does not mean automatic or identical consequences for every situation. It means that OSC will address all incidents promptly, consistently, and through the appropriate disciplinary or review process.

Prohibited behaviours include but are not limited to:

- Physical aggression and/or attempts to cause harm
- Threatening language or behaviour
- Harassment or bullying
- Hate speech or discriminatory acts
- Aggressive confrontations with officials, players, volunteers, staff, or spectators

3. Compliance with Rules and Staff Direction

All individuals must:

- Follow OSC policies, facility rules, and safety protocols
- Respect match officials decisions
- Comply with instructions from OSC staff at all times

Failure to comply may result in removal from the activity or facility.



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4. Discipline and Consequences

Any violations of this Code of Conduct may be addressed through:

- Ontario Soccer's Discipline Code, where applicable
- OSC's internal review process, which may include warnings, suspensions, restrictions, or removal from programs or facilities

All reported incidents will receive a fair and objective review based on the information available and the applicable governing rules.

The Oakville Soccer Club reserves the right to limit access, suspend participation, or remove any individual whose behaviour violates this Code of Conduct or compromises safety, wellbeing, or program integrity.

5. Reporting Concerns

Anyone who witnesses conduct that violates this Code is encouraged to report it through OSC's [Safe to Speak](#) reporting mechanism.

OSC will review concerns in alignment with Ontario Soccer's Discipline Code and OSC's internal processes.

6. Acceptance of Terms

By entering an OSC facility, attending an OSC event, or participating in any OSC program, all individuals agree to follow this Code of Conduct.

7. Policy Updates

OSC may update or revise this Code of Conduct at any time to reflect operational needs, legal requirements, or best practices. The most current version of this Code is always in effect.

8. Relationship to Other Policies

This Code of Conduct works together with all other OSC policies and all applicable Ontario Soccer policies and procedures. In situations where more than one policy or process could apply, OSC will decide which approach is appropriate based on the circumstances. OSC may apply consequences or sanctions under this Code in addition to any sanctions required or permitted under other policies. Nothing in this Code limits OSC's ability to apply any other policy, rule, or procedure when responding to conduct concerns.